

HURRICANE IKE, THE DAMAGES, AND ENTERGY'S RESPONSE

Vernon Pierce,
Director of Consumer Services for Entergy
350 Pine Street
Beaumont, Texas 77701-2437

Entergy Corporation is an integrated energy company engaged primarily in electric power production and retail distribution operations. Entergy owns and operates power plants with approximately 30,000 megawatts of electric generating capacity, and it is the second-largest nuclear generator in the United States.

Entergy delivers electricity to 2.7 million utility customers in Arkansas, Louisiana, Mississippi and Texas. Entergy has annual revenues of more than \$13 billion and approximately 14,700 employees.

Entergy Texas, headquartered in Beaumont, Texas, serves 395,000 customers in 26 counties and 68 cities in Southeast Texas. This area includes rural areas to major metropolitan areas, such as The Woodlands and Beaumont, to major refineries and other large customers.